

AN INDEPENDENT GUIDE

to aid in making
the right surfacing
choice



● Compliance with Standards

Does it meet all requirements of the NZS5828:2004 Standard, and are independent test certificates available that cover:

- Fire
- Slip resistance
- Resistance to abrasive wear
- Resistance to indentation
- Critical fall height*

● Product Quality

Choosing a good quality product will pay off in the long run.

- Can recent, positive references be accessed?
- Is the time frame of the warranty adequate?
- Is the warranty full, complete and free from loopholes and 'value reduction over time' clauses?
- Do the surfacing providers have a history of honouring these warranties, and can they provide evidence of this?

tick where satisfied

* It is important to note that the critical fall height component is designed to reduce the risk of permanent head injuries.

● Service & Installation

A thorough installation is pivotal to ensuring the performance of your surfacing.

- Are there documented instructions for the work to be completed?
- Is there a quality control programme supporting the work programme?
- Does the company have a reputation for doing quality work in a timely manner?

● Verification of claims

Can we verify that all claims made about the product and services are correct?

- Can we view a well-aged installation of the product in our area?
- Have we spoken with an unbiased playground industry expert as to the quality of the product?
- Can the product supplier / installer provide all paper work involving compliance and warranties?

● Price

Are we really comparing apples with apples?

- Are quotes transparent and able to be compared?
- Do they cover all the elements required for the job to be fully completed?